

Booking Terms and Conditions

Minimum Booking

In order to secure a private table booking, a minimum number of 8 guests will apply. Any bookings made for less than 8 guests will automatically be allocated a shared table.

Age Restrictions

Shared Christmas parties at Doncaster Racecourse operate a strict over 18's only policy.

Confirmation of Booking

Doncaster Racecourse considers a booking confirmed once an appropriate deposit has been received by the events team. Deposits are non-transferable and non-refundable under any circumstance. Deposits will be lost should your numbers decrease.

Booking Amendments

Booking amendments can only be accepted by the named party organiser.

Payment Terms

Full payment for your booking is due no later than 6 weeks prior to your event date. Non-payment of the final balance on the due date will render our contract with you void

Date of Party	Payment Due Date
8 th & 9 th December 2017	Friday 27 th October 2017
15 th & 16 th December 2017	Friday 3 rd November 2017
21 st & 22 nd December 2017	Friday 10 th November 2017

Cancellation Policy

Any cancellations must be made in writing. Email is acceptable as long as a reply is received from Doncaster Racecourse to acknowledge receipt. Cancellation within certain time frames are subject to a cancellation fee as follows:

More than 56 days prior to your party – no cancellation fee (loss of deposit only)

More than 42 but less than 56 days prior to your party – 50% cancellation fee

Less than 42 days prior to your party – 100% cancellation fee

Ticketing Policy

Tickets will be sent out approximately two weeks prior to the date of your event. Please be aware that tickets will be required to gain entry to the event and will not be re-issued.

General Terms and Conditions

- Doncaster Racecourse reserves the right to refuse admission and to remove from the function any person whose condition, in the opinion of the staff, interferes, or is likely to interfere with the enjoyment of the function by other guests. Doncaster Racecourse will not accept responsibility for people who behave inappropriately and are either prevented from entering or asked to leave the function, and no refund will be offered for guests removed from the event.
- Doncaster Racecourse takes great care to honour its commitments but reserves the right to amend or alter any part of the functions programme. Doncaster Racecourse regrets that it will not accept liability for errors, omissions or cancellations. Doncaster Racecourse reserves the right to make changes to both the entertainment package and the menu in the event of any shortages.
- Doncaster Racecourse does not accept liability and shall not be liable for non-completion of the event or for any delays arising as a result of lock-outs, riots, strikes or blackouts affecting any trade with which Doncaster Racecourse is concerned, adverse weather conditions, loss, damage or cancellation due to fire, flood or any other cause beyond our control.

These terms and conditions are governed by English law and in the unlikely event of a dispute the parties shall submit to the exclusive jurisdiction of the English courts. The liability of Doncaster Racecourse in respect of any breach of these terms and conditions, including any applied terms shall not extend to any consequential losses whatsoever suffered by the client or their guests.

It is the responsibility of the party booker to ensure that all of their party are aware of these terms and conditions.